



ROYAL FLAIR NEWSLETTER – JUNE 2020



G'Day Royal Flarians and welcome to our June winter newsletter.

If you are still down south stay warm, and, if you are up in the sunny north enjoy and stay safe. So, what has been happening out there and what news do we have for you!

Well, we have been through bushfires, floods and now the dreaded virus issue and where that will end heavens knows! Some travel has now been allowed and it was great to see some Royal Flairians posting photos enjoying some much needed outdoor enjoyment. As I write this the epidemic has worsened here in Victoria and where we head with it no one is sure. Like me, many of you are anxious about our Nagambie get together, but let's keep hoping for the best. We will try and keep you all informed what is happening around Australia on our facebook page. On the other hand I see on social media that there is possibly going to be a Vegemite Tim Tam brought out. Suddenly, I feel ill!

Due to the ongoing impacts of Covid-19 our business hours have temporary
changed to the following:-

Open: Monday to Thursday 9 am to 2.00pm

Open : Friday 9 am to 11am

We thank you for your support during these challenging times and we will continue to strive to provide the highest level of service during this time.
Regards: The Royal Flair Team.

WARRANTY CLAIMS & VAN ISSUES:

AS ADVISED ON OUR FACEBOOK PAGE ON JUNE 29, PLEASE DO NOT USE THE ROYAL FLAIR CARAVANS WEB SITE (www.royalflaircaravans.com.au) AS IT HAS BEEN HACKED. IF YOU HAVE A WARRANTY CLAIM PLEASE EMAIL IT ONLY TO warranty@royalflair.com.au AND IT WILL BE ATTENDED TO AS SOON AS POSSIBLE BEARING IN MIND THE SHORTENED OFFICE HOURS DUE TO THE VIRUS IMPLICATIONS. WE WILL ADVISE ON OUR FACEBOOK PAGE WHEN IT IS UP AND RUNNING AGAIN.

There have been some comments recently regarding warranty claims and issues with vans. The odd one was not a warranty claim as the van had been purchased second hand from a private owner and therefore had no warranty as the warranty had expired. If you or a friend are going to purchase a second hand Royal Flair please check the number on the A Frame starting with KW. Then call Royal Flair and ask them to check the KW number and see if it is still under warranty. In another case the owner had not consulted either the dealer or Royal Flair, so what more could anyone do?

NAGAMBIE GET TOGETHER 2020:

Some have been asking about our great annual get together at Nagambie Lakes this October. At this time we have 61 vans registered, our biggest number on record and there will be more with only a couple of spots now left. We are hopeful it will go ahead and it is a matter of wait and see. If it does and the 1.5 metre rule still applies we may have a plan to cover that. We will keep you all posted either via our facebook page or newsletters.

We have 493 members now and increasing each week. While some have their new vans on the road a few have purchased second hand ones in great condition. Having said that, unfortunately we have to issue a warning and, as far as we know this does not affect anyone who has purchased a used Royal Flair van. There is a dealer in the west of Victoria who is selling various branded vans, not just Royal Flair, and it has now been revealed some have been previously written off by insurance companies. We must advise they are NOT a Royal Flair dealer. They recently advertised two Royal Flair vans and one of them we know for sure had been written off. We were alluded to this by the person who wrote them off and have verified it and also have photos of the written off van. Be very careful when purchasing a used van, and if you are not sure about it please check the KW identification on the A Frame and ask Royal Flair. While they may not know they may be able to provide some guidance. I should add the relevant authorities have been advised about the dealer.

In our May newsletter I was going to place an item from one of our members, Catherine Harmey, on her travels through a bushfire affected area, but unfortunately space ran out, so here is her item which I think is well deserved. Than you Catherine, and, if anyone wishes to contribute to our newsletter, please email or message me what it is about.

“I recently travelled the Bells Line Road from Sydney to Lithgow and then onto Bathurst. The road is fine and speed restricted to 60km/ hr whilst they are cleaning up after the bushfires. I was shocked how far the fires had burnt and how the ground is totally cleared of undergrowth. Many properties and homes along the Bells line road have been destroyed. It is amazing that the town of Lithgow didn't burn as the fire was at their doorstep. Our wonderful volunteers in NSW RFS did an amazing job in what must have been frightening conditions, and I have attached some photos of the fire ravaged land.

We took the van up and went to see Elton John in Bathurst, which was fantastic. How wonderful that Elton John did concerts in the rural towns. I have seen Elton many times over his 50 year career and I was so pleased to see him on his last tour, Farewell Yellow Brick Road. Elton and the band were amazing and gave one of the best performances I have seen.

They looked like they were having so much fun performing. Elton is really in a good place mentally and spoke sincerely about his mental health and drug and alcohol abuse issues and encouraged fans to seek help and not suffer silently and alone.

I just want to say that there are so many people in Australia who will need help in the future due to the trauma they have suffered in this terrible fire season. Once the hype fades and lives need to be rebuilt is when we all need to be there for our mates. I am sure many of our group will be traveling to these areas and will support our fellow Australians”.



PLEASE REMEMBER TO SUPPORT OUR SPONSORS AT ALL TIMES. THEY GENEROUSLY SUPPORT US AT OUR ANNUAL GET TOGETHERS.





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UNTIL OUR JULY ISSUE

CHEERS AND SAFE TRAVELS EVERYONE

