

ROYAL FLAIR NEWSLETTER - OCTOBER 2020



G'Day Royal Flarians and welcome to our OCTOBER 2020 newsletter.

Despite this dreaded virus which is affecting us all in one way or another, at least the weather is warming up. As I finish writing this edition the Victorian Premier has announced what is new about our dreaded restrictions. Sadly here in Victoria we won't be caravanning for a while yet. The Premier has lifted the 5klm radius to 25 klms but even then how far could you get to any spot you have often travelled to? There will be more changes from November 1st, but not any that affects us at this time. The Premier has indicated if figures stay low he might make further changes. That's it folks!

ROYAL FLAIR QUERIES: Having received a couple of queries regarding warranty on Royal Flair caravans over the last couple of months, I asked our Warranty Manager, Mark Burns to give us details on everything you should know about warranty and he has supplied the following information.

“Royal Flair warrants to the original purchaser (“Purchaser”), that for a term of 3 years from the date of purchase (“Warranty Term”) **This Warranty is issued to the Purchaser and is not transferable.**

All parts of the manufacture and assembly of the Caravan carried out by Royal Flair will be repaired or replaced without charge to the Purchaser. The Purchaser must ensure that both the Purchaser and the Dealership complete and sign the Warranty Registration Slip attached to this Warranty Form. It should then be returned to Royal Flair by email or fax within 14 (fourteen) days of the delivery of the Caravan to the Purchaser.

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In the event of a claim within the Warranty Term, the Purchaser must contact the Dealership or Warranty Department via email prior to carrying out any repair or rectification work. It is the Purchaser's responsibility to notify the Dealership or Warranty Department immediately after a fault in the Caravan becomes apparent.

The Dealership must contact Royal Flair to authorise the Warranty Claim.

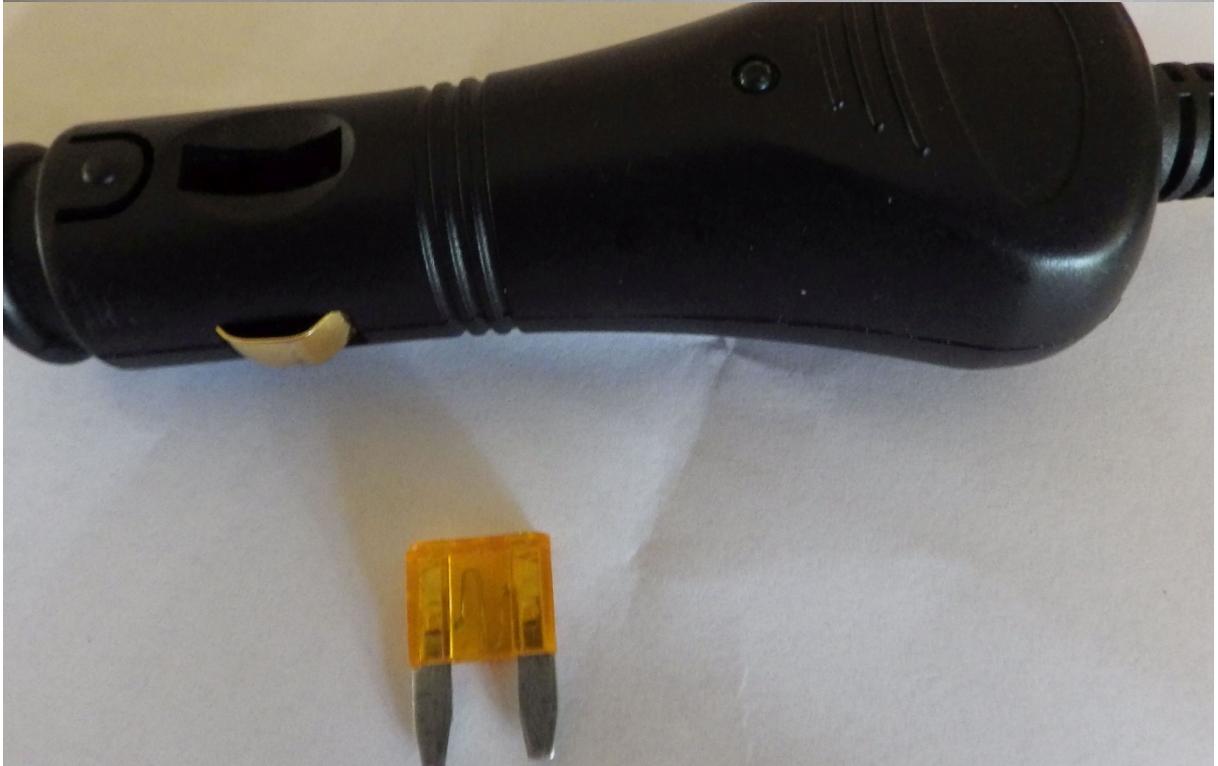
Any Warranty claim for reimbursement for repairs carried out without prior authorisation by Royal Flair will be denied. The Warranty may also be void if the Purchaser continues to use the Caravan after the defect has become apparent. Third Party or Supplier items warranty periods may vary between 12 months to 3 years dependent on the Supplier or product in the Caravan.

This Warranty does not cover failure caused by any of the following:

- . Defects resulting from the Purchaser's failure to properly use, operate and maintain the Caravan in accordance with Royal Flair's instructions.
- . Recommendations or specifications including the maintenance schedules contained in this Warranty.
- . Defects resulting from using the Caravan other than for the purpose for which it was designed.
- . Water damage caused by creek crossings, flooding and other similar conditions.
- . Damage or defects caused by excessive speed, over inflated tyres, hard impact or use of the Caravan in unsuitable 4WD or off-road conditions.
- . It is the responsibility of the Purchaser to arrange for the service and maintenance of the Caravan to ensure that it remains in a safe and roadworthy condition.
- . It is a condition of this Warranty that the Purchaser complies with the Maintenance Schedule.
- . This should include, tyres, batteries, light interior & exterior, hoses, exterior seals, wheel alignments, etc, etc.
- . Scheduled Servicing should take place every 3 to 6 months, or every 5,000km to 10,000km.

HANDY TIP: Somebody recently thanked me for my "expert" advice. Please, I am not an expert. Like many of you I find out how to solve a problem thanks to advice of many of you who may have experienced a similar problem. In this case a couple were free camping and the 12V to the TV would not work. Bearing in mind it was AFL and NRL season this was a nightmare for any supporter. So, why would it not work on 12V? Most adaptors (pictured below) have an orange colour fuse on the side and not really visible unless you carefully look for it. Take the fuse out and check it like this couple did and found it had blown. Unfortunately they were not carrying spares. It must be the same fuse, so, when you go to purchase one, make sure it is.

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It is coming on Christmas and if you are looking for a gift for family or friends Royal Flair has a range of products for you to choose from.

To order please do NOT phone Royal Flair but order the items on email to info@royalflair.com.au Please include a mobile number for them to call you and obtain payment, address for sending etc.

These are the items available at present with prices:-

- RF Polo Shirts with collar 3 buttons (short sleeve option only-great fabric) - \$55 incl local postage
- RF Hoodies - \$60 incl local postage
- RF Keyrings - \$10.00 plus postage
- RF Caps - \$25.00 plus postage
- X1 Pair Small Mudflaps – 245 x 305 = \$55.00 incl local postage
- X1 Pair large Mudflaps – 320 x 380 = \$65.00 incl local postage
- Spare wheel covers: These come in 15 and 16 inch size. Royal Flair are waiting on prices and we will advise this when we know. If you require a 17 inch size it would be a special order and price would have to be obtained.
- BUT WAIT! THERE'S MORE!
- Just released is the Royal Flair face mask. You can wash it and wear as many times as you like and is made of a cotton / polyester material. Cost is only \$8 plus postage.
- Below is a photo of the mask, but, who is that modelling it? Welcome aboard to Amber Johnstone, the new receptionist at Royal Flair. Amber replaces Carolyn Turner who is leaving to spend more time with family and catch up on other things. We thank Carolyn for all her help she has given many of us.



Congratulations to Royal Flarians Tania and Bill Gibson who celebrated their 45th wedding anniversary last month while on the road in their new Royal Flair. We hope you enjoyed a great time out there.



If you are celebrating a wedding anniversary, special birthday (kids included) or anything really special, please send me a photo and we will be only too happy to publish it.

**KIDZ
KORNER**

By: Sophie & Kathryn East.



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My name is Sophie East and my sister is Kathryn. We are 16 and 13 and live in Launceston, Tasmania. Mum and Dad purchased a second hand 2014 Family Flair ready for us to do our big lap. My family and I left Tasmania to travel around Australia for 6 months in our family flair in July this year.

We were set back from going as planned in May due to COVID. We started our journey off by driving 680km in ten hours from the Spirit depot directly to the South Australian border, to then complete our 2 weeks quarantine on the Murray river at Renmark.

The experience of quarantine was relaxing, we have a bathroom in our van so it was much easier. Not only was in handy for quarantine but also for our off grid camping. For schooling we have followed along with our schools program. Being on the road and discussing with other families, we have realised that you learn a lot while traveling including important life lessons so Mum and Dad haven't hassled us too much to keep up with school work.

One of our top highlights for the trip has been the scenery, walks and waterfalls throughout the Northern Territory, especially Kings Canyon and the beautiful waterfalls in Kakadu. We have enjoyed meeting a large amount of new people that we have become great friends with. We became friends with a few older people who loved dropping their cans off at our van when they saw we were collecting them to cash in. Something that was an awesome experience was riding camels at Uluru at sunset. Sexy Remy loved a pat and Darcy loved to slobber down your back.

Overall we have loved traveling in our Royal Flair and are excited to return home to tell everyone our stories and to continue our traveling adventures, although, Mum and Dad keep saying they are trading in the family flair for an Aussie mate with no bunks so I might have to try and find a baby Flair to tow behind my little car when I get my Ps next year.



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NAGAMBIE GET TOGETHER:

This was the weekend we were all supposed to be having a great time at Nagambie Lakes Leisure Park. Sadly because of the virus this could not happen. But, we have moved this great event to 16, 17, 18 April next year (2021). We already have nearly 30 vans registered so far, and with a lot of new owners coming on board this will obviously increase from the 63 we had registered this year. If you would like to come next April please email or message me ASAP. You will have the same site as this year, and, Nagambie lakes has generously given us the same rates as this year and we thank them very much for this.

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OK folks, that's it for the October issue. I hope we all have good and better news for the November issue. Finally, I will be off deck for about a week to 10-days after I have sent this as I have to enter hospital for surgery on my back which has been causing me agonising pain for the last few weeks. Meanwhile, if you are lucky enough to be travelling, keep safe and enjoy. Please remember to support our sponsors listed below when ever or where ever you can. We thank all of them for their continued support.
Cheers! John

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